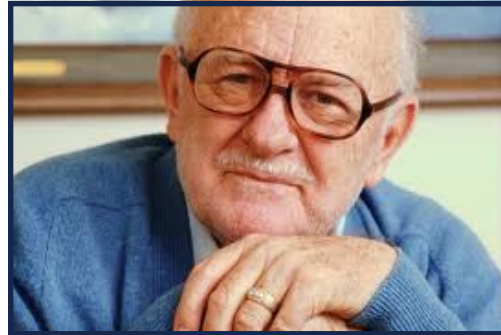
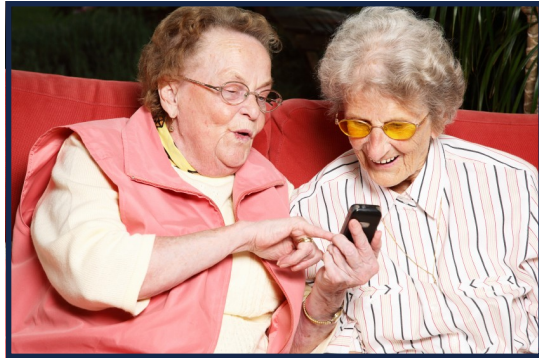


B/S/S/T Area Agency on Aging, Inc.

Serving Bradford, Sullivan, Susquehanna , and Tioga Counties



2011-2012 Annual Report



Helping People Stay at Home...

Each month 2,500 people receive at least one service to help them.

Every day people turn to us for help...

Charlie suffered a stroke at the age of 83, with the help of a personal care worker for bathing and home-delivered meals — he enjoys being in his own home.

One in four people in our area are age 60 or older.



2,913 people received help with Medicare and insurance questions.

6,550 people received help in FY 2011-12.

1,606 people received Care Management.

FY 2011-12 Service Highlights:

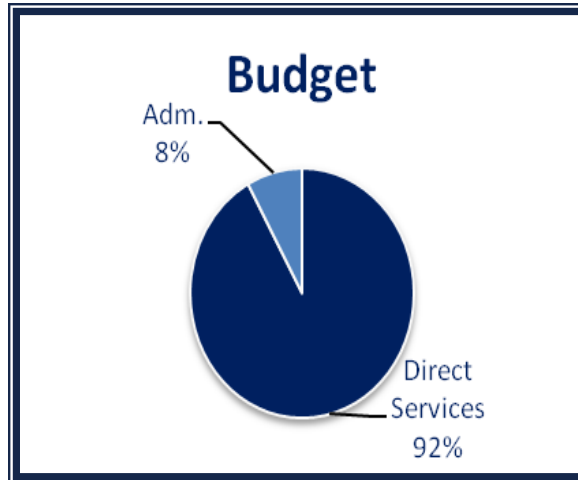
Service	Persons Served	Units Provided
Home Delivered Meals	858	165,479
Personal Care	590	168,313
Personal Assistance Services	448	288,470
Congregate Meals	1,396	78,610
Home Support	414	29,023
Respite	6	115
Environmental Modifications	139	156
Family Caregiver Support	154	870
Nursing Home Transition	23	650
Medical Supplies	1,074	10,059
Transportation	933	43,040

Every Dollar Makes a Difference...

FY 2011-12 Dollars for Service:

Service	Lottery Funds	Waiver Funds
Home Delivered Meals	\$770,855	\$357,508
Personal Care	\$668,514	\$2,493,238
Personal Assistance Services	\$64,986	\$4,406,108
Congregate Meals	\$525,581	N/A
Home Support	\$382,533	\$165,306
Respite	\$2,197	\$5,552
Environmental Modifications	\$35,587	\$193,062
Family Caregiver Support	\$216,510	N/A
Nursing Home Transition	N/A	\$26,790
Medical Supplies	\$152,679	\$87,918
Transportation	\$163,501	0

\$13,635,668 was spent on direct services in FY 2011-12.



Costs of Services:

- \$7 provides a home-delivered meal (and a safety check)
- \$20 provides an hour of personal care
- \$20 provides one month of a personal emergency response system

Donations

help make services possible for those who truly need them.

Special thanks ...

Chesapeake Energy, Inc. donated \$10,000 to help us launch the Agency's first Direct Mail Campaign. Together we can work to reach out to the public to increase awareness of our services and generate donations to help provide services.

ADVISORY COUNCIL MEMBERS:

Bradford County:

Marlene Enlow
Barbara Grace
Richard Robinson
Geraldine Romanik
Luke Vandemark
Sue Wheeler

Sullivan County:

Robert Beaver
H. William Flottesmesch
Tom Halligan
Marian Hugo
Carol A. Jacques
Yvonne Jugan
Stephen Popadich

Susquehanna County:

Irma Bender
Karen Holbrook
Donald J. Lockhart
Josephine O’Peka
Donald Ritner
Rita Tiffany

Tioga County:

Vivian Altman
H. Lee Hoar
Mary Ellen Hoar
Nancy C. Kimble
Barbara Kinnan

BOARD OF DIRECTORS:

Bradford County:

Doug McLinko
Lori Smith

Sullivan County:

Spencer Davis
Bob Getz
Dora McCarty

Susquehanna County:

Rick Ainey
Allan Hall
Loren Stone

Tioga County:

Mark Hamilton
Bonnie Keil
Arlene Welch

Advisory Council Representative:

Marlene Enlow

At Large Members:

Stacey Bellows, Chesapeake Energy, Inc.
Lisa Everitt, Covington Township