

B/S/S/T Area Agency On Aging, Inc.

Serving Bradford, Sullivan, Susquehanna, and Tioga Counties



**6,500
People
Helped**

**A Resource
for all
Seniors,
Adults with
Disabilities,
and their
Families...**

Annual Report: 2012-13



People helping people... One in four in our area are age 60 or older.



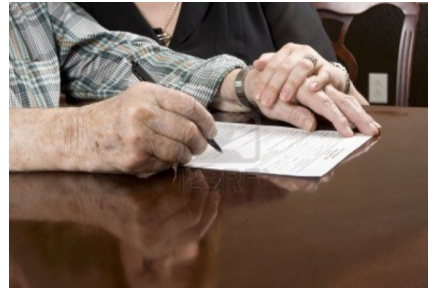
Improving quality of life by providing a comprehensive array of services and information...

Every day

people turn to us for help.

Each month

2,500 People receive at least one service to help them.



2,279 people received help with Medicare and insurance questions through the **APPRISE** program.



280 children were helped by **64 Foster Grandparents** in Head Start Centers, day cares and schools.



PrimeTime Health

activities provided...

- **153 older adults** with exercise programs
- **260 bone density** and blood pressure health screenings



605 visits were made by **19 Ombudsman volunteers** to residents in long term care facilities.



114 reports of need were received for Protective Services.



Home Delivered Meals



Help with Personal Care



Family Caregiver Support Program (FCSP)



Personal Emergency Response Systems



Senior Center Meals

| FY 2012-13 Service and Financial Highlights | | | |
|--|-----------------------|-----------------------|----------------------|
| SERVICE | PERSONS SERVED | UNITS PROVIDED | DOLLARS SPENT |
| Home Delivered Meals | 737 | 119,238 | \$822,739 |
| Personal Care/Respite | 227 | 28,922 | \$558,473 |
| Personal Assistance Services | 13 | 4,369 | \$59,436 |
| Senior Center Meals | 964 | 62,357 | \$480,423 |
| Home Support | 316 | 17,673 | \$335,573 |
| Care Management | 1,423 | 17,082 | \$1,757,640 |
| Environmental Modifications | 252 | 268 | \$200,387 |
| Family Caregiver Support | 164 | 1,087 | \$246,577 |
| Personal Emergency Response Systems | 604 | 6,165 | \$121,576 |
| Medical Supplies | 34 | 78 | \$11,060 |
| Transportation | 2,471 | 40,695 | \$158,204 |

Costs of Services

- \$7 provides a home delivered meal (and a safety check)
- \$20 provides an hour of personal care
- \$20 provides one month of a personal emergency response system

\$4,752,088 was spent on direct services in FY 2012-13.

604 PDA Waiver consumers received approximately \$9,000,000 in services.

Contributions help make services possible for those who truly need them.

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Lori Smith

Sullivan County:

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Dora McCarty

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Tioga County:

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Advisory Council Representative:

Marlene Enlow

At Large Members:

Stacee Bellows, Chesapeake Energy, Inc.
Lisa Everitt, Covington Township



Volunteers Helping Others in Many Ways... Foster Grandparents making Ugly Quilt sleeping bags for the Homeless.

Advisory Council

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SPECIAL THANKS to Our Private Industry Supporters!

- Chesapeake Energy, Inc.
- Central New York Oil & Gas/ Inergy MidStream
- Tioga Publishing Company
- Ad Graphics
- First Liberty Bank & Trust
- GTP
- Henry Dunn Insurance & Real Estate
- Williams Oil Company

THANK YOU for Your Help United Way!

- United Way of Bradford County
- United Way of Susquehanna County

CENTRAL OFFICE

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William D. Farley
Executive Director